

## **Formulary Transition Policy**

### **New Members**

As a new Fidelis member, you may be taking a drug that is not on our formulary. Or, you may be taking a drug that is on our formulary, but you may need a prior authorization from us before your prescription can be filled. Or, you may be currently taking a drug, but we require a different drug be taken first before we would permit you to have the drug you are presently taking. You should talk with your doctor to decide if you should switch to a drug we cover or if you should request a formulary exception so that we will cover the drug you take. We may cover your drug in certain situations during the first 90 days that you have coverage with us.

When you have a drug that is not on our formulary or if your ability to get the drug is limited, we will cover a temporary 30 day supply (unless written for fewer days) when you have the prescription filled at a network pharmacy. We will approve this temporary supply only once. After you use up this 30 day supply, we will not pay for any more refills.

### **Long Term Care Residents**

If you are a resident of a long term care facility, we will cover up to a 31 day supply with up to two (2) refills (unless written for fewer days) during the first 90 days you have coverage with us. This transition coverage is available in cases where your drug is not on our formulary, a prior authorization is required or if you need to take another drug first before you take the drug you are presently taking.

If you are past the first 90 days of enrollment, we will cover an emergency 31 day supply while you pursue a formulary exception.

### **Notification**

In event we approve your request for a formulary exception, we will send you a letter via regular mail within three (3) business days that lets you know that the prescription can be filled and provides you with information as to the next steps you need to follow to attain future exceptions or prior authorizations.

### **For More Information**

For more detailed information about Fidelis Care prescription drug coverage, rules and regulations, please review your Evidence of Coverage document. If you have any questions about Fidelis Care's Medicare plans for Part D drug coverage options, please call our Member Services Department at 1-800-247-1447 (TTY/TDD users call 1-800-695-8544). From November 15 to March 1, Member Services can be reached 7 days a week from 8:00 a.m. to 8:00 p.m. From March 2 through November 14, Member Services can be reached Monday through Friday 8:00 a.m. until 8:00 p.m.